

WELCOME TO SUNSHINE PEDIATRICS!

Sunshine Pediatrics is thrilled to welcome you and your kids to our practice. Children are a blessing and we are honored to care for them with you on their journey through life from cradle to college.

New Parents: The big day!

If you are planning on delivering your baby at a <u>birth center or home birth</u> with one of our affiliated mid-wives, simply tell them you have chosen Sunshine Pediatrics as your pediatrician. This allows for proper documentation to be forwarded to Sunshine Pediatrics concerning the birth of your baby. Please call the office **within 24 hours** of your baby's birth to schedule an appointment with one of our providers. <u>Prepare to be</u> seen within 48 hours of delivery.

If you are planning a <u>hospital birth</u> or ultimately end up delivering at a hospital, simply tell the hospital staff you have chosen Sunshine Pediatrics with Dr. Richard Rodriguez as your newborns pediatrician. This allows the proper documentation to be forwarded to Sunshine Pediatrics concerning the birth of your baby. Once discharged from the hospital, please contact our office to be scheduled for an appointment with one of our providers. Prepare to be seen within 3-5 days of delivery (unless specified per the hospital).

Office Hours:

Monday, Wednesday, Friday Tuesday & Thursday *varies with provider availability*

8am to 5pm 8am to 7pm

5pm to 6pm is reserved for walk-ins

6pm to 7pm is **reserved** for established patient well-visits

Well-child appointments and sick-child appointments are available every day.

Please schedule any well-child visit 24 hours prior to requested time.

Sick visits can be made for same-day appointments.

Appointments:

- Please arrive 15 minutes before each appointment to complete the check-in process
- There is a 15 minute grace window if you are running late. After that, your appointment will be rescheduled at a \$35 fee. Please allow for a 24 hour notice in any changes to the appointment.
- 12 visits during the first 2 years of life; we ask that you come to all of them, even if your child is well.

After hours - EMERGENCY/URGENT matters only

- Call the office, follow the prompts, and leave a detailed message. Your call will be returned within 30 minutes. REPEAT PHONE NUMBER please.
- *Any non-emergent issues can be subject to fee.* After hour phone calls are NOT for insurance questions, appointment making/cancelling, prescription refills, etc.

Newborns:

- MEDICAID is open to newborns. We accept Humana and Sunshine Health.
- We recommend mother's to seek out lactation services. Please ask your provider for more information.

Insurance:

- We accept both Medicaid and commercial insurance.
- Call your insurance the day the baby is born to add baby to a policy.
 - o Sunshine Pediatrics is outpatient setting so a 30 day rule does not apply to this office.
- \$175 will be collected at time of visit until baby has active insurance (in-network) in our system. The refund will be issued once we receive payment from insurance.
- If child is put on an HMO we are not in-network with, no refund will be issued.
- Follow up with your employers human resources.

Vaccine Friendly:

- Sunshine Pediatrics recommends that you vaccinate you child, but if you decide not to, we respectfully honor your decision.
- Know your own vaccine schedule and understand each vaccine.
- Please see attached vaccination policy.

Forms:

- \$5 (each) for forms given outside of your well-visit; keep a master copy for your records.
- If someone other than the legal guardian is bringing a child, we need a notarized form.
 - Available on our website or in office.
- If transferring to our practice, we ask for medical records to be faxed or given to us BEFORE any appointment is scheduled.
 - Medical release/request form available on our website or in office.



Patient Registration

(Please print)

Patient:				
Last Name				
Sex: M F			Social Security #	-
Mailing Address				
City				
Race/Ethnicity: Caucasian				
Preferred Language		Keierre	ей ву	
Siblings: Name		Sex	DOB	SS#
Previous Physician		Pharmacy Name	e and Number	
Mother:				
Last Name		First Name		Date of Birth
Mailing Address (list if differen	t)			
City				
Social Security #				
Email Address				
Father:				
Last Name		First Name		Date of Birth
Mailing Address (list if differen				
City	State	Zip Code	Cell phone	
Social Security #				
Email Address				
Who is financially responsible	for the patie	nt (Guarantor)?		
Emergency Contact				
Name		Relationship	Nt	ımber
		Insurance Inform	ation	
Primary Insurance				
Name of Insurance Company_			Phone Number	
Name of Insurance Company_ Mailing Address			City	_ State Zip Code
Insured's ID/Policy #		Group		
Main Policy Holder		Policy 1	Type: 🔲 HMO 🔲 PPO	PPC Other

CONSENT TO USE OR DISCLOSE INFORMATION FOR TREATMENT, PAYMENT OR HEALTH CARE OPERATIONS

Print P	atient Name	Dat	e	_
inform treatm descri	by authorize the release or use of my/or the patient's individuation") and medical record information by Sunshine Pediation, payment, or health care operations. You should review otion of the potential release and use of such information, and Form.	rics of Centra the Practice	Il Florida (the "practice") in o e's Notice of Privacy Practices	rder to carry out s for a more complete
staff is	allow a third party other than one of our practice's physician examining the patient or discussing the patient's care, treate consenting to the disclosure of your protected health info	tment or me	dical condition with you, by	
	actice reserves the right to change the terms of its Notice of Notice of Privacy Practices, you may obtain a copy of the rev		tices at any time. If we do m	ake changes to the terms
to carı	tain the right to request, in writing, that we further restrictly out our treatment, payment, or health care operations. Owever, if we do agree, in writing, to your/the patient's require.	ur practice is	not required to agree to suc	ch requested restriction
	been provided the opportunity to review the Practice's Not e a copy if I request it.	ice of Privacy	Practices in the waiting roo	m and I understand I may
Signat	ure (parent/guarantor) Print Name (pare	nt/guaranto	r) Date	
inform	owledge and agree that the Practice may disclose my/the paration to the following individuals (other than parent): (plea	se initial line	and write in name of indivi	dual)
	ouse(other than child's parent)		Grandparent Other	
LE	gal Guardian		Julei	
I agree	that the Practice may also disclose the following types of ir	nformation co	ontained in the patient's med	dical record.
	General Medical Information	Dru	g/Alcohol Abuse	
	Financial Information	Labs	s/Diagnostic Testing	
	Psychiatric Information	Preg	gnancy Information if patient	is under 18 years old
	and consent to the Practice releasing information to me in below):	the following	g alternative manners (pleas	e initial the appropriate
V	ia regular mailVia telephone	Via home a	answering machine	Via email
	actice may refuse to treat you if you the patient's authorize at form (as can be done in writing) after signing, the Practice	•	•	•
	read and understand the information in this Consent. I am a rized party to act on behalf of the patient to sign this docum			· ·
 Signat	ure (parent/guarantor) Print Name (pare	nt/guaranto	 r)	PAGE 2

CONSENT FOR EVALUATION OR TREATMENT

The undersigned hereby consents to any evaluation or treatment that the assigned healthcare provider may deem necessary.

INSURANCE ASSIGNMENT OF BENEFITS

I hereby authorize my insurance benefits to be paid directly to Sunshine Pediatrics of Central Florida. I understand and agree that, regardless of my insurance status, I am ultimately responsible for the balance on my account for any professional services rendered.

We bill only primary insurance we are contracted with and the patient is expected to know what coverage they have. I understand that if my account is not paid in full by my insurance within 60 days of the date of service, I am responsible for payment in full.

Currently, we do not bill secondary insurances. In the event you have two insurances, we can provide you with any documentation necessary for you to submit a claim to your secondary insurance.

FINANCIAL POLICIES

Payment for all medical care is due at time of service.

In the case of divorced parents, responsibility and payment shall be that of the guarantor bringing the child in for treatment. Payment for co-payments, deductibles, co-insurance or any other balance not paid by your insurance company is owed <u>prior to treatment</u>.

There is a \$35 returned check fee for any checks returned unpaid through Sunshine Pediatrics' bank. I understand that, in the case of default, I am responsible for any costs incurred in the collection of patient account, currently 35% of the balance, as well as reasonable attorney fees and court costs.

During the course of your treatment, separate charges for laboratory, hospital or other services not offered directly by this office may occur. <u>Our office is not responsible for billing these services.</u> You may receive separate bills from these facilities. If you have questions regarding their charges, please contact these facilities directly.

I understand and agree to comply with Su	inshine Pediatrics of Central Florida financial	policy.	
Signature (parent/guarantor)	Print Name (parent/guarantor)	Date	
(CONTINUE TO THE BACK OF THIS PAGE)		DAGE 3	

OFFICE POLICIES

We provide an after-hours telephone service to our patients for cases of medical emergencies. If you are needing to schedule or cancel an appointment, speak to our billing department or a nurse. Please do so during regular business hours of 8:00am to 5:00pm. Abuse of the after-hours service for anything other than an emergency may result in a non-negotiable fee.

For prescription refills, have your <u>pharmacy fax a refill request</u> to our office and allow 3 days for processing. Please do not call the after-hours telephone or office nurse for refills.

As a courtesy to both our providers and other patients, we ask that you contact our office immediately if you are going to be late to your scheduled appointment. If you arrive more than 15 minutes late to your scheduled appointment time, your appointment will be forfeited and rescheduled.

PATIENT INFORMATION

A standard charge for transferring medical records is required by law. Please be advised requesting the transfer of medical records can take up to 5 days to process. For a doctor to doctor transfer of records, there is no fee associated for the first time of transfer. After that, the transfer of medical records will cost \$1 per page.

For school & daycare shot/medical forms, a flat fee of \$5 is required for all school, daycare, shot and/or medical forms at the time of pick-up. These forms are often referred to as blue and/or yellow forms. As a courtesy, these forms will be filled out at no charge during the time of a well exam.

For patient referrals, please allow 5 days as a doctor referral can take up to 3 days to process the correct insurance authorization. If a referral is pending authorization it may be necessary to reschedule an appointment.

NO SHOW/SAME DAY CANCELLATION/WALK-INS POLICY

Our office reserves the right to charge the following fees to reschedule your appointments or procedure. **If you are not on time for your appointment, the appointment will be rescheduled and a fee will apply.** Excessive (more than 4) NO SHOW, LATE ARRIVALS or SAME DAY CANCELLATIONS of appointments can result in your DISCHARGE from the practice.

Appointment Type	Amount	Notice Needed
Office Visit (sick)	\$35	24 hours
Office Visit (well or behavioral)	\$50	48 hours

This charge is not covered by insurance an	d therefore will be the responsibility of	the patient/parent.
Signature (parent/guarantor)	Print Name (parent/guarantor)	Date



SUNSHINE PEDIATRICS OF CENTRAL FLORIDA

RICHARD RODRIGUEZ, M.D.

210 LOOKOUT PL, MAITLAND, FL 32751

PHONE 407-215-0400 FAX 407-215-0402

MEDICAL APPOINTMENT CANCELLATION / NO SHOW POLICY

Thank you for trusting your medical care to Sunshine Pediatrics. When you schedule an appointment with us, we set aside enough time to provide you with the highest quality care. Should you need to cancel or reschedule an appointment, please contact our office as soon as possible – no later than 24 hours prior to your scheduled appointment. This gives us time to schedule for other patients who may be waiting for an appointment.

Please see our appointment cancellation / no show policy below:

- 1. A **\$35.00** no show fee will be applied to any <u>sick visit</u> missed appointment not cancelled with a 24 hour notice.
 - <u>Well visits/Med checks/Behavioral Visits</u> need a 48 hour cancellation notice or **\$50.00** no show/same day cancel fee will apply.
- 2. At the 2nd no show, you will receive a call or email from the office manager to give a reminder about a 3rd no show dismissal policy.
- 3. At the 3rd no show, the patient will receive a dismissal letter with a medical records form to find a new pediatric practice.

As a courtesy, when time allows, we make reminder messages for appointments. If you do not receive a reminder message, the above policy will still remain in effect. We understand there may be times when an unforeseen emergency occurs and you may not be able to keep your scheduled appointment. If you should experience these circumstances, please contact our office manager.

You may contact Sunshine Pediatrics Monday – Friday from 8am to 5pm at the number above. (Please leave a voicemail if you are calling over the weekend to cancel a Monday appointment for a no charge cancellation. If a voicemail is left on Monday morning, the policy remains).

I have read and understand the MEDICAL APPOINTMENT CANCELLATION / NO SHOW POLICY and agree to its terms.

Parent/Guardian Signature:	 Date:
Relationship to Patient:	



SUNSHINE PEDIATRICS OF CENTRAL FLORIDA

RICHARD RODRIGUEZ, M.D.

210 LOOKOUT PL, MAITLAND, FL 3251

PHONE 407-215-0400 FAX 407-215-0400

INFORMED CONSENT PURSUANT TO FLORIDA STATUES SECTION 456.51 CONSENT REQUIREMENTS/EXPLANATION OF SCOPE OF CARE

The American Academy of Pediatrics (AAP) recommends that all children and adolescents have an annual well exam visit where screenings and a complete physical exam are performed. Once component of a complete physical exam is inspection and palpation of the external genitalia to ensure normal, age-appropriate development and to document that there are no abnormalities. We will verbally inform you/the patient prior to doing this part of the exam, as we know there is sensitivity, but we need to ensure each patient has been evaluated appropriately. Additionally, if a child or adolescent presents with complaints that could be attributed to the genital area or rectum, we may need to examine the genitals and/or complete a rectal exam to ensure an accurate diagnosis. Florida has passed a new law that requires any health care practitioner that is examining or treating a patient's pelvic region to obtain a written consent. Though we do NOT perform examination of the ovaries, uterus, and fallopian tubes in our offices, given the broad definition of "pelvis examination" in the recently passed Florida legislation, in an abundance of caution, we are choosing to obtain the consent of each patient or their legally authorized representative for examination of external genitalia. This consent applies regardless of gender. Our exam, procedures, and way of practice has not and will not change regardless of the new law. We will continue how we have always performed our physical exams but comply with the new requirement of consent.

CONSENT FOR EXAMINATION OF EXTERNAL GENITALIA

By signing below, the patient (or the patient's legal representative) acknowledges that he/she has been given the opportunity to ask questions about the external genitalia examination before signing the Informed Consent and that the patient (or the patient's legal representative) has voluntarily agreed to the external genitalia examination by a health care provider. If the patient lacks the capacity to sign this Informed Consent, this form will be signed by the person authorized to consent for the patient.

Under Florida Law, prior to performing a pelvic examination, consent must be obtained. While we do not perform internal pelvic exams in our office, the components below are included in the Florida Law and may be performed at this examination:

- External genitalia examination, including the penis, scrotum, vagina, and/or labia
- Examination of the perineal area or perianal area or rectum
- Taking of a rectal temperature in an infant
- Evaluation of labial adhesions or penile foreskin adhesions

The RISKS to the examination include (but are not limited to): discomfort.

The RISKS associated with failing or refusing to undergo the examination elements above include: the inability to obtain a diagnosis and/or delay in diagnosis of a medical condition, the inability for the health care provider to have accurate and complete information necessary to appropriately treat the patient, and potential for infection for situations in which the provider is unable to take a rectal temperature.

The **REASONABLE ALTERNATIVES** include a refusal for the intervention assessment. In such case, shared decision making between the patient and his/her provider is vital to ensure health and wellbeing.

The **BENEFITS** include ability to obtain a diagnosis of a medical condition and the ability for health care providers to have accurate and complete information necessary to appropriately treat the patient.

This consent is in legal good standing and has no expiration, until otherwise revoked and a refusal is signed and on file. If you have any questions, please talk with your Sunshine Pediatrics health care provider

I acknowledge that this consent was given freely voluntarily. By signing below, I confirm that I have read, fully understand and consent to Sunshine Pediatrics of Central Florida conducting a pelvic exam. I also acknowledge that I understand the information in this form, including the purpose, risks, and benefits of the pelvic exam, and that I have had my questions answered.

Patient Name:	Date:
Signature of parent/guardian/legally authorized representative, or p	patient over the age of 18:

Note: Minors that request examination & treatment for sexually transmissible disease may provide consent to such treatment in accord with FL Law

Note: If you are a minor, & your physician believes that you would suffer health hazards if maternal health & contraceptive information & services of a nonsurgical nature are not provided to you, your physician may provide such services to you without parental consent in accordance with FL Law



Sunshine Pediatrics Vaccination Policy

The providers in this office recommend the immunization schedule of the Centers for Disease Control and Prevention which is also the schedule endorsed by the American Academy of Pediatrics. There is no evidence that this immunization schedule is not in the best interest of most infants. However, the providers do understand that parents are concerned with giving so many vaccinations. As providers, we stress the importance of parents being informed of evidence-based healthcare information and safety for their child. It's our job to inform parents about available protection for your child against preventable diseases. Once we've done our best to inform parents, it's the parent's job to make decisions about their child's preventative healthcare. Because of our understanding of parents' concerns, if a parent is more comfortable following an alternate vaccine schedule, we are willing to work with the parents. We believe in informed choice, personal responsibility and respecting the parent's decision.

THIS BEING SAID, be aware that we cannot falsify or violate FLORIDA LAW:

- If you choose not to vaccinate or to follow a delayed schedule, you must sign the American Academy of Pediatrics "Refusal to Vaccinate" form at each and every well child visit.
- We cannot give you a FL 680 form unless your child is completely up-to-date according to the CDC/AAP immunization schedule.
- We do not and cannot issue a medical exemption from vaccines unless we have clear scientific documentation of a medical exemption necessity.
- We do not and cannot issue religious exemptions. You must go to your county health department to be issued a religious exemption.
- PLEASE do not ask us to violate or falsify FLORIDA LAW. Pressuring us to violate or falsify FL law can result in your child(ren) being discharge from our care.

If you are doing a delayed or alternative schedule from the CDC/AAP's recommended schedule, we can provide you with a 687 form which basically is a record of the vaccinations your child has received. This form is only a record; it is not FL 680 that certifies that the child is up-to-date on their vaccinations per CDC/AAP recommendations and State of Florida Regulations.

To further clarify the difference between a FL 680 form and FL 687 form: the FL 680 is certified by the healthcare provider that the child is up-to-date with the State of Florida Regulations (recommended schedule of the CDC/AAP), and the FL 687 is just a record of the vaccinations your child has received. Most daycare, pre-schools, public and private schools under State of Florida Regulations require the FL 680 and will not accept the FL 687.

I understand that Sunshine Pediatrics' electronic medical record system automatically uploads your child's immunizations record to Florida SHOTS system.

If it is the choice of the parent to decline or delay vaccines of the CDC/AAP schedule a parent must sign the American Academy of Pediatrics Refusal to Vaccinate Form (can be found on our website) each time a scheduled vaccine is declined. I further understand that this policy is non-negotiable and non-compliance will result in immediate discharged of the patient from the practice.

I also understand a copy of this policy is on the Sunshine Pediatrics' website www.mysunshinepediatrics.com along with other information about Florida State Regulations, the CDC/AAP recommended immunization schedule and other helpful information regarding vaccinations.

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1	acknowledge	1	nave reau i	шь	DUHUY	anu run	v agitt u	, ani	uc	IJΥ	II.

Child's name (print):	DOB_
Parent/Guardian Signature:	
Date:	

PATIENT HISTORY

PATIENT NAME:		DOB:	
	ВІ	RTH HISTORY	
ADOPTED?	Y / N	ASSITED CONCEPTION?	Y / N
MULTIPLE BIRTH?	Y/N	GESTATIONAL DIABETES?	Y/N
HOSPITAL NAME:		HIGH RISK PREGNANCY?	Y / N
TERM (WEEKS):		INDUCTION OF LABOR?	Y / N
BIRTH WEIGHT:		MATERNAL USE OF ALCOHOL?	Y / N
BIRTH LENGTH:		MATERNAL USE OF DRUGS?	Y / N
BIRTH CONDITION (HEALTHY?):		MATERNAL USE OF TOBACCO?	Y / N
PLEASE EXPLAIN IF NO:		SURGERIES ON BABY?	Y / N
DELIVERY: C-SECTION ,	' VAGINAL	CIRCUMCISION? (BOYS ONLY)	Y / N
BREAST MILK / FORUMLA (TYPE):		JAUNDICE?	Y / N
HEPATITS B GIVEN?	Y / N	GBS STATUS?	+/-
VITAMIN K GIVEN?	Y / N	ERYTHROMYCIN GIVEN?	Y / N
	FA	MILY HISTORY	
BIOLOGICAL MOTHER:		BIOLOGICAL FATHER:	
ALLERGIES:		ALLERGIES:	
MEDICATIONS:		MEDICATIONS:	
HEALTH CONCERNS:		HEALTH CONCERNS:	
DRUG/ALCOHOL USE:		DRUG/ALCOHOL USE:	
SMOKER?	Y/N	SMOKER?	Y/N
ALLERGIES:		ALLERGIES:	
DEVELOPMENTAL DELAYS:		DEVELOPMENTAL DELAYS:	
ASTHMA?	Y/N		Y / N
ANEMIA?	Y/N	ANEMIA?	Y / N
OTHER:		OTHER:	
(MGM=MATERNAL GRANDMOTHER, MGF	Y MEMBERS WI	ED FAMILY HISTORY ITH THESE HEALTH CONCERNS in relation to DEFATHER, PGM=PATERNAL GRANDMOTHER, PGF=PATE NT, MU=MATERNAL UNCLE, PU=PATERNAL UNCLE, ETC	RNAL GRANDFATHE
KIDNEY/LIVER DISEASE:		HIGH CHOLESTEROL:	
STROKE:		HIGH BLOOD PRESSURE:	
CANCER:		HEART PROBLEMS:	
ASTHMA:		DIABETES:	
ALLERGIES:		HYPO/HYPER-THYROID:	
SUDDEN DEATH:		MENTAL ILLNESS:	
DEVELOPMENTAL DISABILITY:		REFLUX:	
SEIZURES:		ANEMIA:	
OTHER:			
WHO LIVES IN HOME:		PETS IN HOME:	
SMOKERS IN HOME?	Y / N	T LIS IN HOIVIE.	
SIVIONENS IN HOIVIE;	1 / IN		



Date: _____

WELL-VISIT POLICY

Patient:

Sunshine Pediatrics of Central Florida, PL
Richard Rodrigues, M.D.
210 Lookout Place

Maitland, FL 32751

Phone: 407.215.0400 Fax 407.215.0402



KEEP FOR YOUR RECORDS

WELL VISIT SCHEDULE

BIRTH – NEWBORN VISIT (1-5 DA

- 2 WEEKS
- 2 MONTH
- 4 MONTH
- 6 MONTH
- 9 MONTH
- 12 MONTHS
- 15 MONTHS
- 18 MONTHS
- 2 YEARS
- 30 MONTHS
- 3 YEARS
- 4 YEARS

ANNUALLY UNTIL AGE 18

These visits are recommended by the American Academy of Pediatrics (AAP) and this office for routine screening, disease prevention and wellness.